HELP DESK OPEN TO STUDENTS

K12itc expands Help Desk to provide remote IT Support to students during COVID-19 virtual learning.

CONTACT TECH SUPPORT:

PHONE: 816-382-4840
1-855-K12-TECH

CHAT: CHAT.K12ITC.COM

WHERE WE CAN HELP:

- Password issues with district applications.
- Questions regarding specific applications supported at a district level.
- Troubleshooting district owned devices.
- Best effort support on connecting a device to a home or public wireless network.

- Non-district devices cannot be supported for hardware malfunction, virus, ransomware, or spyware issues.
- Printing outside of a district school building will be best effort support due to complexities involved with home printers.